

NEAX[®] 2400 ICS, IMX, IPX, UNIVERGE[®] NEAX 2400 IPX and SV7000 End-of-Life

Effective 9-30-2010: Know Your Options and Choose Your Path



At a Glance

- Investment protection with straightforward migration path
- Operating out-of-date systems poses unnecessary risks
- There are promotions and financing options to overcome budget constraints

Overview

Your investments in technology are extremely important. They bring value to your business and often help increase your bottom line and competitive advantage. NEC Corporation of America (NEC) is committed to helping

you retain the significance of your investment in the NEAX 2400 or SV7000 by providing a clear migration path that is simple, cost-effective and **does NOT require a “forklift upgrade.”**

Easy Migration Path

NEC’s philosophy has been that no customer should be left behind when we innovate and deliver new technologies. Because of this commitment, we have developed a straightforward migration path to our new UNIVERGE SV8500 communications server. Customers migrate with just a simple software and processor upgrade and get an updated solution that still supports many of NEC’s existing applications and phones, as well as most of your hardware and cards.

Avoid Unnecessary Risks

Continuing to operate an end-of-life system poses a number of risks to your organization. Replacement parts will no longer be manufactured, out-of-date software will not be supported, and support calls will be billed at standard rates (regardless of technical certifications). Another risk is your limited ability to expand your existing system on end-of-life software. In addition, any new hardware or software enhancements will not be offered on older platforms.

Promotions and Financing Options

To ease you into NEC’s new technologies, we are offering incredible promotions, including discounts on applications, trade-up offers and more. We also offer financing options that allow you to easily upgrade your system.

Your investment in NEC solutions—no matter when you made it—is important. Migrating now to the SV8500 or 50-105 R26 protects your initial investment and extends the life of your voice infrastructure. Please contact your NEC representative or NEC dealer for specific information and visit our website at www.necunified.com/promotions.

Additional information on the migration to the SV8500 can be found at www.necunified.com/migration.

What you need to know:

- Starting September 30, 2010, the NEAX 2400 IPX will enter its End-of-Life phase.
- NEC will no longer manufacture out-of-stock items. Items currently in stock will be sold at standard price less any applicable discounts.
- Support fees based upon the NECCare fee schedule will be charged for all NTAC support functions. Support calls to NTAC will be billed regardless of technician accreditation for any call related to a manufacturer-discontinued item.
- No new software development or “bug fixes” will be provided.

Solution Comparison

Item	UNIVERGE SV8500	NEAX 2400 ICS	NEAX 2400 IPX	UNIVERGE SV7000
Slots:	17 card slots per 8U High Density GC, 2 card slots per 1U MPC Chassis	18 card slots per PIM	18 card slots per PIM	Universal; 18 card slots per 9U PIR
Networked Ports:	Up to 192,000	Up to 192,000	Up to 192,000	192,000
Maximum Ports:	6,144	6,144	6,144	6,144
Analog Trunks:	4,000	4,000	4,000	4,000
Digital (T1/PRI) Trunks:	4,608	4,608	4,608	3,048
SIP Trunks:	2,304	No	2,304	2,304
96 Port SIP MG	Yes	No	No	No
Digital Terminals:	4,000	4,000	4,000	4,000
Analog Terminals:	4,000	4,000	4,000	2,000
IP Terminals:	4,000 (hard/soft)	No	4,000	4,000
DT700 Series Terminals:	Yes	No	No*	No*
CPU Redundancy Switchover:	~3 Seconds	~30-60 Seconds	~30-60 Seconds	~30-60 Seconds
Survivable Remote Units:	255	No	255	255
SR-MGC(s) (low cost/ full featured) Survivable Remote:	Yes	No	No	No
Embedded SIP & Signaling Processing:	Yes	No	No	No
LAN Interface (Ethernet):	10/100/1000	10/100	10/100	10/100
Watts per Base Configuration*:	192	284	284	250
BTU per Base Configuration:	657	968	968	853
Power Source:	AC/DC	DC only	DC only	AC only

Compatible Terminals

- Dterm Series E
- DT300/ DT700
- Dterm Series i
- MH110/MH120
- Dterm Cordless (Analog/Cordless II)
- MH140h
- MH150/MH160
- Dterm SP30 ACD
- MH250
- INASET (ITR-240G-1/ITR-320G/C-1)
- SP30 & SP350 Softphones
- SN716 Desk Console
- Licensed third party SIP telephones

Compatible Applications

- CallCenterWorX
- Wired for Wireless
- Q-Master
- UNIVERGE UM8500
- UC for Business
- UNIVERGE UM4730
- UC for Enterprise
- CallCenterWorX - ACD
- CallCenterWorX - MIS
- CallCenterWorX - Enterprise
- Global Navigator
- ContactWorX
- Network ACD
- QueWorX
- Virtual Wallboard
- Infocast
- Agent Anywhere
- NEAXMail® AD-40
- Open Application Interface Applications
- NEAXMail AD-64
- UNIVERGE UA5200/UC700/MA4000
- NEAXMail AD-120
- UNIVERGE UM8700
- Interactive Terminal Suite

*Additional hardware and/or software required to support DT700 series

Empowered by Innovation



Corporate Headquarters (Japan)

NEC Corporation
www.nec.com

Oceania (Australia)

NEC Australia Pty Ltd
www.nec.com.au

North America (USA & Canada)

NEC Corporation of America
www.necam.com

Asia

NEC Corporation
www.nec.com

Europe (EMEA)

NEC Unified Solutions
www.nec-unified.com

About NEC Corporation of America Headquartered in Irving, Texas, NEC Corporation of America is a leading provider of innovative IT, network and communications products and solutions for service carriers, Fortune 1000 and SMB businesses across multiple vertical industries, including Healthcare, Government, Education and Hospitality. NEC Corporation of America delivers one of the industry's broadest portfolios of technology solutions and professional services, including unified communications, wireless, voice and data, managed services, server and storage infrastructure, optical network systems, microwave radio communications and biometric security. NEC Corporation of America is a wholly-owned subsidiary of NEC Corporation, a global technology leader with operations in 30 countries and more than \$42 billion in revenues. For more information, please visit www.necam.com.

SW10025 | v.08.24.10

© 2010 NEC Corporation. All rights reserved. NEC, NEC logo, and UNIVERGE are trademarks or registered trademarks of NEC Corporation that may be registered in Japan and other jurisdictions. All trademarks identified with ® or ™ are registered trademarks or trademarks respectively. Models may vary for each country. Please refer to your local NEC representatives for further details.